

CLERK'S OFFICE

APPROVED

Date: 4-16-02

NOTICE OF RECONSIDERATION

WAS GIVEN BY MR. TRAINI 4-17-02;

NOT RECONSIDERED 4-23-02

ANCHORAGE, ALASKA

AR NO. 2002- 110

Submitted by: Assembly Member
Clementson

Prepared by: Department of Law

For reading: APRIL 16, 2002

A RESOLUTION OF THE MUNICIPALITY OF ANCHORAGE REQUESTING THE U. S. DEPARTMENT OF TRANSPORTATION TO REQUIRE COMMERCIAL AIRLINES TO PUBLISH BEREAVEMENT POLICIES, AND TO IMPLEMENT PROCEDURES AND DESIGNATE AN AGENCY TO INVESTIGATE, MEDIATE, AND RESOLVE CONSUMER COMPLAINTS INVOLVING COMMERCIAL AIRLINES, INCLUDING APPLICATION OF BEREAVEMENT POLICIES.

WHEREAS, travel by commercial airlines in the United States has become an essential part of everyday life for most Americans, particularly Alaskans, who rely on air travel to remain connected to the remaining 49 states;

WHEREAS, the Department of Transportation has a division designated to take consumer complaints, the Aviation Consumer Protection Division; and

WHEREAS, the function of the Aviation Consumer Protection Division (ACPD) of the U. S. Department of Transportation is to enter and compile complaints against various commercial airlines in a computerized aviation industry monitoring system, and publish the complaint statistics in the monthly Air Travel Consumer Report, but the ACPD does not take any action to investigate, mediate, or resolve consumer complaints against commercial airlines; and

WHEREAS, a commercial airline bereavement policy is not considered a fare, required by the U. S. Department of Transportation to be published for the benefit of the public, and there is no federal agency or federal procedure for oversight regarding a commercial airline's application of bereavement policies; and

WHEREAS, to qualify under a commercial airline bereavement policy, a consumer must have lost a family member or have a medical family emergency where travel is a necessity; and

WHEREAS, the American commercial airline travel consumer has little recourse against a commercial airline regarding application of bereavement policies, particularly occurring during a consumer's bereavement situation,

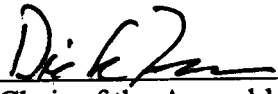
NOW THEREFORE, THE ANCHORAGE ASSEMBLY RESOLVES:

Section 1. The Municipality of Anchorage respectfully requests the U. S. Department of Transportation to require commercial airlines to publish their bereavement policies.

Section 2. The Municipality of Anchorage respectfully requests the U. S. Department of Transportation to implement procedures and designate a federal agency to investigate, mediate, and resolve consumer service complaints against commercial airlines, including issues regarding a commercial airline's application of bereavement policies.

Section 3. This resolution is effective immediately upon its passage and approval.

PASSED AND APPROVED by the Anchorage Assembly this _____ day of _____, 2002.


Chair of the Assembly

ATTEST:

Municipal Clerk

G:\MAT\OPEN MATTERS\ Bereavement-AR\FAA amended AR.DOC

*I wish to
reconsider this
in the majority.
Allen Tech 258-1747*

Submitted by: Assembly Member
Clementson

Prepared by: Department of I
For reading: APRIL 16, 2002



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Municipality of Anchorage
MUNICIPAL CLERK'S OFFICE
Agenda Document Control Sheet

(SEE REVERSE SIDE FOR FURTHER INFORMATION)

A2002-110

1	SUBJECT OF AGENDA DOCUMENT Resolution requesting Department of Transportation to require commercial airlines to publish bereavement policies/	DATE PREPARED 4/10/02
	DEPARTMENT NAME Department of Law	Indicate Documents Attached <input type="checkbox"/> AO <input checked="" type="checkbox"/> AR <input type="checkbox"/> AM <input type="checkbox"/> AIM
2	THE PERSON THE DOCUMENT WAS ACTUALLY PREPARED BY Shelley Ebenal, Assistant Municipal Attorney	DIRECTOR'S NAME William A. Greene, Municipal Attorney HIS/HER PHONE NUMBER 343-4218
4	COORDINATED WITH AND REVIEWED BY	INITIALS
	Mayor Heritage Land Bank Merrill Field Airport Municipal Light & Power Port of Anchorage Solid Waste Services Water & Wastewater Utility Municipal Manager Cultural & Recreational Services Employee Relations Finance, Chief Fiscal Officer Fire Health & Human Services Office of Management and Budget Management Information Services Police Planning, Development & Public Works Development Services Facility Management Planning Project Management & Engineering Street Maintenance Traffic Public Transportation Department Purchasing	DATE
X	Municipal Attorney 1138	<i>[Signature]</i>
X	Municipal Clerk	<i>[Signature]</i>
Other	_____ _____ _____	_____ _____ _____
5	Special Instructions/Comments <div style="text-align: center;"><i>P.P. Action</i></div>	
6	ASSEMBLY HEARING DATE REQUESTED 4/16/02	7 PUBLIC HEARING DATE REQUESTED

2002 APR 10 AM 10:18
 M.O.A.
 CLERK'S OFFICE

*I wish to I wish to
reconsider
in the majority
Dick Tugli
Allen
258-1747*

Submitted by: Assembly Member
Clementson
Prepared by: Department of
For reading: APRIL 16, 2002



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Apr 2002 - 110

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1	SUBJECT OF AGENDA DOCUMENT	DATE PREPARED	
	Resolution requesting Department of Transportation	4/10/02	
	to require commercial airlines to publish bereavement		
	policies/	Indicate Documents Attached	
		<input type="checkbox"/> AO <input checked="" type="checkbox"/> AR <input type="checkbox"/> AM <input type="checkbox"/> AIM	
2	DEPARTMENT NAME	DIRECTOR'S NAME	
	Department of Law	William A. Greene, Municipal Attorney	
3	THE PERSON THE DOCUMENT WAS ACTUALLY PREPARED BY	HIS/HER PHONE NUMBER	
	Shelley Ebenal, Assistant Municipal Attorney	343-4218	
4	COORDINATED WITH AND REVIEWED BY	INITIALS	DATE
	Mayor		
	Heritage Land Bank		
	Merrill Field Airport		
	Municipal Light & Power		
	Port of Anchorage		
	Solid Waste Services		
	Water & Wastewater Utility		
	Municipal Manager		
	Cultural & Recreational Services		
	Employee Relations		
	Finance, Chief Fiscal Officer		
	Fire		
	Health & Human Services		
	Office of Management and Budget		
	Management Information Services		
	Police		
	Planning, Development & Public Works		
	Development Services		
	Facility Management		
	Planning		
	Project Management & Engineering		
	Street Maintenance		
	Traffic		
	Public Transportation Department		
	Purchasing		
	X Municipal Attorney 1138		
	X Municipal Clerk		
	Other		
5	Special Instructions/Comments		
	<i>P.B. Jackson</i>		
6	ASSEMBLY HEARING DATE REQUESTED		7
	<i>4/16/02</i>		
	PUBLIC HEARING DATE REQUESTED		

4-10-02
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